Cookies Policy

What are cookies?

A cookie is a file that is downloaded and executed on your computer, phone, or mobile device when you access certain web pages. Cookies allow a website, among other things, to store and retrieve information about user's browsing habits and recognize the user depending on the information they contain and the way they use their computer. Cookies do not harm your computer and are necessary to facilitate navigation.

What are cookies used for on our website?

Cookies are necessary for our website to work properly. The purpose of our cookies is to improve the user's browsing experience. They can be used to remember your preferences (language, country, etc.) during navigation and on future visits. The information collected in the Cookies also allows us to improve the website and adapt it to the individual interests of users, speed up searches, etc.

What types of cookies does our website use?

- Analysis Cookies: These, if they are used properly by us or by third parties, allow us to quantify the number of users and thus perform the measurement and statistical analysis regarding the users' usage of our service.
- Advertising Cookies: These, if they are used properly by us or by third parties, allow us to manage as effectively as possible the supply of advertising space on the website, adapting the content of the advertisement to the content of the service requested or to the use you make of our website.

What we will NOT use cookies for?

Our cookies do not store information about your personal identification, address, password, credit or debit card details, etc.

Who uses the information contained in these cookies?

The information stored in the website's cookies is used exclusively by us, apart from those identified below as "third party cookies", which are used and managed by external entities to provide us with services to improve our own services and the user's experience when browsing our website. Third party cookies are mainly used to obtain statistics and to guarantee the payment operations are carried out.

Can I prevent cookies from being used?

Yes, firstly, you must disable cookies in your browser and, secondly, delete the cookies stored in your browser associated with this website. You can restrict, block, or delete cookies from this website at any time by modifying your browser settings. This setting is different for each browser. For more details on the configuration of cookies in your browser, please consult your browser's "Help" menu. It is possible that some of the website's features may no longer work if you disable cookies.

List of cookies that our website uses

Technical and customization cookies

These Cookies are used to identify the user during the session, prevent the user from having to repeat authentication processes on the website, speed up some website processes, remember selections made during the session or on subsequent accesses, remember pages already visited, etc.

COOKIES	PURPOSE	DURATION	MANAGEMENT
User identification	They are used to identify and authenticate the user. They also contain technical data from the user session, such as connection timeout, session identifier, etc.	Session	Know-House s.r.o.
Session identification	They identify the user's http session. They are common in all web applications to identify requests from a user's session.	Session	Know-House s.r.o.
Navigation status	They help identify the user's browsing status (login, first page, first access, scroll status, voting status, etc.).	Session	Know-House s.r.o.

Navigation analysis cookies

These Cookies obtain generic information about users' accesses to the website (not the content of the same) to subsequently provide us with information about these accesses for statistical purposes.

COOKIES	PURPOSE	DURATION	MANAGEMENT
Google Analytics (__utma, __utmb, __utmc, __utmd, __utmv, __utmz, _ga…)	They allow website statistic's tracking through the Google Analytics tool, which is a service provided by Google to obtain information about user access to websites. Some of the data stored is: number of times a user visits the website, dates of the user's first and last visit, duration of visits, from which page the user accessed the website, which search engine was used or which link was clicked, from which part of the world the user accessed the website, etc. The information generated by the cookie about your use of the website will be directly transmitted and stored by Google Inc (a company located in United States). The configuration of these cookies is predetermined by the service offered by Google, so we suggest you consult the Google Analytics privacy page, for more information on the cookies it uses and how to disable them (keep in mind that we are not responsible for the content and accuracy of third-party websites).	Persistent	Third Parties